

NILESH NAMA

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EDUCATION

RAJASTHAN TECHNICAL UNIVERSITY

B.Tech in Computer Science
Grad. Nov 2020 | 64.77 %

SWAMI TEORAM SR SEC SCHOOL, KOTA (RAJ)

Intermediate/+2 in PCM
Grad. May 2015 | 75.40 %

COURSEWORK

Computer Networking
Operating System
Computer Organisation
Database & Digital
Software Engineering
System & DB Design
TOC & Compiler
C Programming, OOPS

SKILLS

PROGRAMMING

- Intermediate: C
- Novice: Java, Python

TOOLS

- Git • VScode • Linux
- Windows • MSOffice

TECHNOLOGY

- HTML • CSS • SQL
- React (Novice)

OTHERS

- Customer Support
- Client facing • Teamwork

EXPERIENCE

Fresher (0-1 Year)

Full Stack Web Developer (as Freelancer) JUNE 2020- SEP 2023

Google IT Support Professional Certification ON-LINE COURSE | 93.88 %

Nov 2021- May 2022 | REMOTE, INDIA

- **IT Basics:** A brief introduction about Fundamental basic of troubleshooting, customer service, operating systems, system administration, and security.
- **Networking:** TCP/IP Layer & OSI Layer Model, Networking Devices, Routing Protocols.
- **Operating Systems:** A deep windows and linux basics file structure, basics os commands, Users & Groups Concepts, Permissions.
- **System Administration:** Best Practices for choosing Hardware Services, Tool Management, Active Directory.
- **Security:** Encryption algorithms & Techniques, Securing a network, Potential Risk Evaluation, authentication Systems.

Link: <https://coursera.org/share/647ad0aa302dd48fa713154d73dcf95f>

TEAM-SEAM-INDIA PART-TIME | AUG 2020- 2022 | KOTA (RAJ), INDIA

TeamSeamIndia is a team Building Initiative | Insta: [@teamseamindia](https://www.instagram.com/teamseamindia)

CUSTOMER SUPPORT

- Reduce the manual effort of team by 90 % by Interact with customer directly face to face for understanding their essential requirements.

JUNIOR FRONT-END DEVELOPER HTML | CSS

- Design HTML/CSS Based the architecture of static websites & Templates for developer @teamseamindia.

SAI CLASSES FULL-TIME | JULY 2015-JUNE 2016 | KOTA (RAJ), INDIA

TEACHING ASSISTANT SUPPORT Maths & Science up to 10th Standard.

RESEARCH & WORK

- L1 Support to @teamseamindia regarding the installation of ubuntu alongside windows 10/11 & Configure Basic OS & Network settings.
- Resolved College Networking Problem with Technical team by reconfiguration the network settings of router box and configuration setup for authorization at administration & user level.
- By Troubleshooting practical IT Practice techniques Repaired father's office PC.
- Hands on labs on Google Qwiklabs for Practice IT Skills.
- Guided Project: A face recognition App Using Python GUVI. April 25, 2021

ACHIEVEMENTS & ACTIVITIES

- Volunteer & Coordinator at Annual College Fest RISONANZA 17.
- Participated in the Official Guinness World Records Event by [GUVI \(Certi\)](https://www.guvi.ac.in/).
- Currently enrolled in Google IT Automation to explore more IT Support Skills.